

# Administrative Monthly Report

December 11, 2024

## Board of Directors Meeting

### UTILITY BILLING ACTIVITY FOR THE MONTH OF NOVEMBER

Customer Utility Billing		
Billing Category	Number of Accts	Amount Billed
Usage Customers Billed - SEWER	840	\$40,907.43
Usage Customers Billed - WATER	863	\$47,368.67
ON/OFF Service	1	\$25.00
LATE FEE	46	\$920.00
TRANSFER	8	\$2,800.00
EQR	27	\$785.75
WATER & SEWER HOOK UP	1	-\$2,750.00
CONSOLIDATION	0	\$0.00
W-S Hook Up extensions & additional lines	1	\$250.00
NSF	4	\$120.00

### NOVEMBER - XPRESS BILL PAY TRANSACTION AND CHARGES ACTIVITY

Product / Service Description	Qty	Unit Price	Line Total
EFT Web Transactions	264	\$0.64	\$168.96
EFT Returned Item Basic	3	\$7.00	\$21.00
EFT Return NSF or Account Closed	2	\$14.00	\$28.00
Credit/Debit Card Web Transactions	386	\$0.49	\$189.14
Online Banking - Bank Bill Pay Transactions	12	\$0.25	\$3.00
Lock Box Service Transactions	109	\$0.58	\$63.22
Toll Free Operator Assisted Transactions	3	\$1.25	\$3.75
Toll Free IVR Transactions	6	\$1.25	\$7.50
Support, Maintenance, Hosting - Fee	1	\$100.00	\$100.00

## Town of Crestone Sewer 2024

### Town of Crestone Sewer Billing - 2024

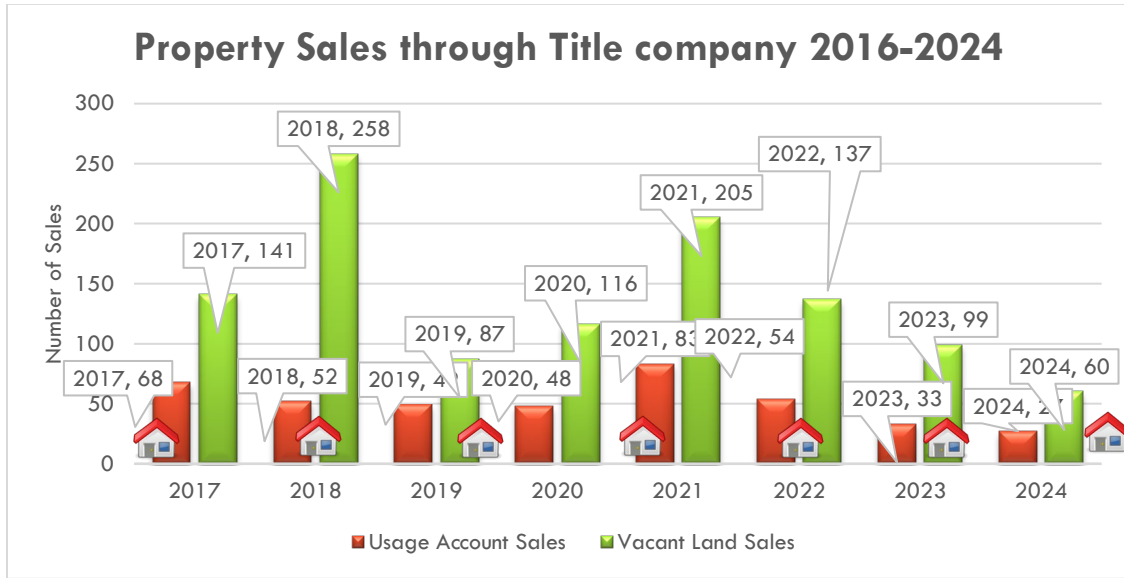
Date	Monthly Total	Monthly Flow	Flow Charges	Average Daily BOD	Monthly BOD	BOD Charges	Paid	Balance Due
January	418,898	3,309,294.20	\$ 3,309.29	37	1221	\$ 1,210.01	Check #13917	02/28/2024- \$4,519.31
February	379,458	2,997,718.20	\$2,997.72	38	1140	\$1,129.74	Paid online	03/31/2024- \$4,127.46
March	351,472	2,776,628.80	\$2,776.63	72	2016	\$1997.86	Check #14046	04/30/2024- \$4,774.48
April	384,310	3,036,049.00	\$3,036.05	33	1099	\$1,089.11	Check #14104	5/31/2024- \$4125.16
May	413,178	3,264,106.20	\$3,264.11	34	1020	\$1,010.82	Check # 14104	4,274.93- 06/30/2024 + \$499.56 overpayment
June	374,378	2,957,586.20	\$2957.59	38	1064	\$1,054.42	Check #14183	3,512.45 - 07/31/2024
July	450,704	3,560,561.60	\$3,560.56	52	1716	\$1,700.56	Check #14202	5,261.12- 08/31/2024
August	410,448	3,242,539.20	\$3,242.54	40	1240	\$1,228.84	Check 14263	4,471.38 – 09/30/2024
September	443,555	3,504,084.50	\$3,504.08	31	930	\$921.63	Check 14289	\$4,425.71 – 10/31/2024
October	381,418	3,013,202.20	\$3,013.20	37	1147	\$1,136.68	Check 14336	\$4,149.88- 11/30/2024
November	411,850	3,253,615.00	\$3,253.62	48	1440	\$1,427.04		\$4,680.66- 12/31/2024
December								
<b>2024 Totals</b>	<b>4,419,669</b>		<b>\$34,915.39</b>	<b>460</b>	<b>14,033</b>	<b>\$13,906.70</b>		

**New Rate 10/2022**

**Rate per 1,000 Gallons of Flow: \$7.900 / 1,000 gallons**

**Rate per Pound of BOD: \$0.991 / pounds BOD**

November - 2024- Property Sales: 2 - Homes, 4 - Lots

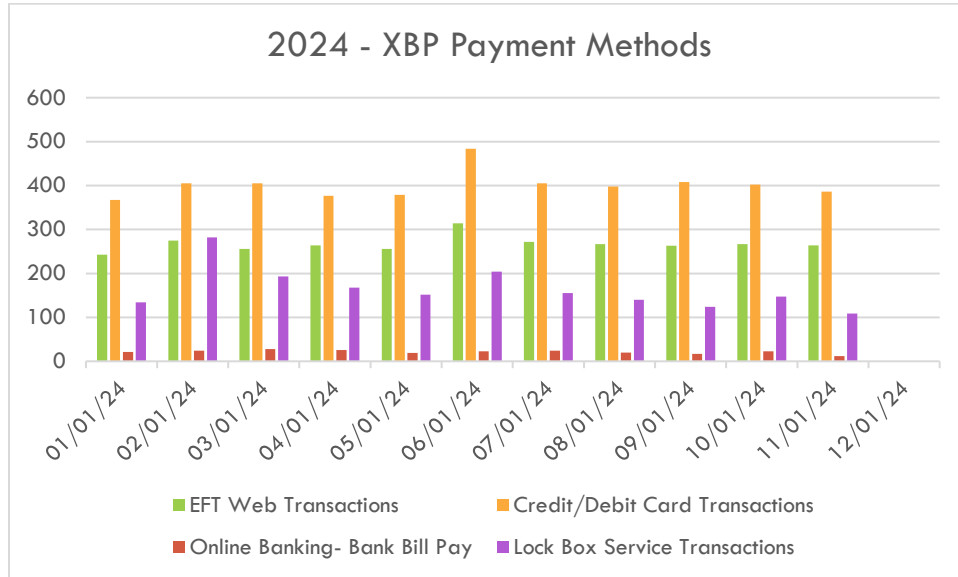


November - 2024 – Other Sales Statistic Including Name Changes Only

Prepared by Greg Hess

Type	Vacant Lot	House	Total Charges
Quit Claim Deed	2	4	\$350.00
Warranty Deed	2	1	\$350.00
Treasurer's Deed	0	0	\$0.00
Bargain & Sale Deed	0	0	0.00
Special Warranty Deed	0	1	\$0.00
General Warranty Deed	0	0	\$0.00
			<b>Total: \$700.00</b>

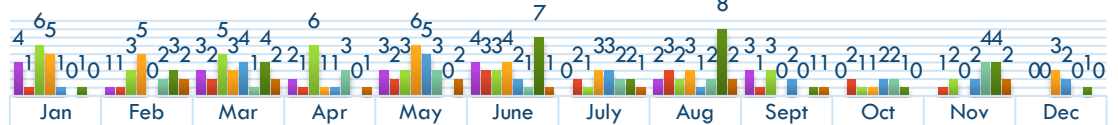
## 2024 - Xpress Bill Pay Customers Transactions Activity



## 2024 - Water and Sewer Hook up Applications

0 - Application (s) received in November, 22 – Total application (s) received in 2024

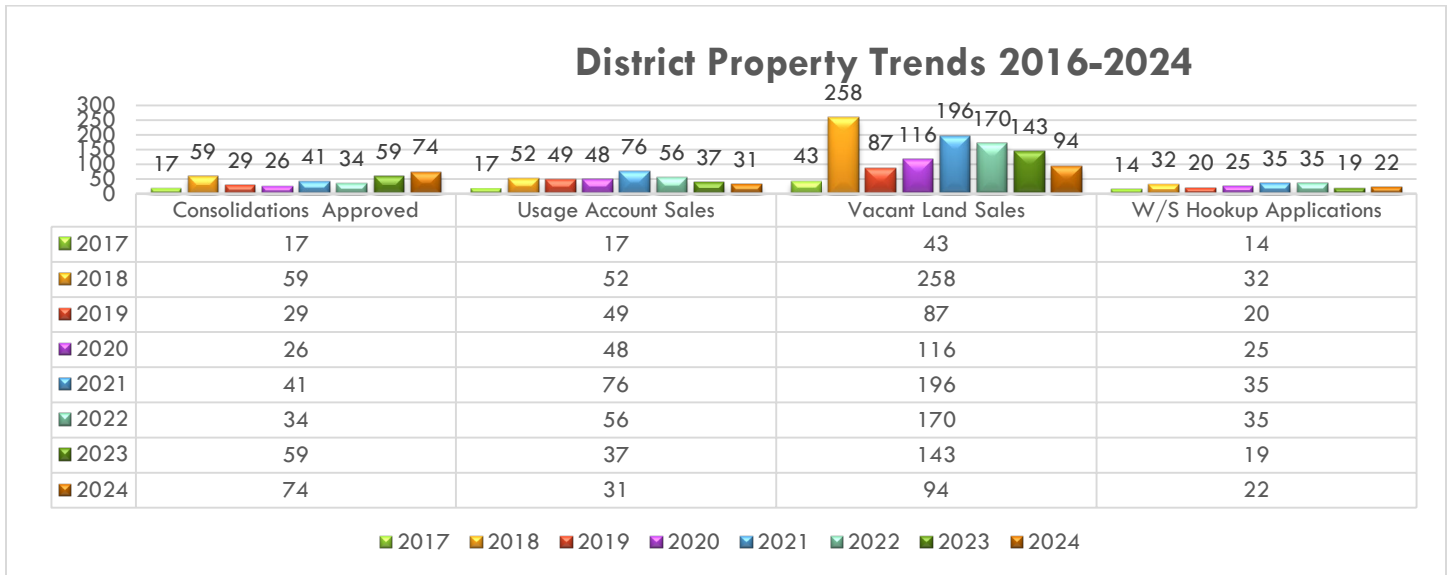
### Water-Sewer Hookups 2016-2024



	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
2024 = 22 applications	4	1	3	2	3	4	0	2	3	0	0	0
2023 = 19 applications	1	1	2	1	2	3	2	3	1	2	1	0
2022 = 35 applications	6	3	5	6	3	3	1	2	3	1	2	0
2021 = 35 applications	5	5	3	1	6	4	3	3	0	1	0	3
2020 = 25 applications	1	0	4	1	5	2	3	1	2	2	2	2
2019 = 20 applications	0	2	1	3	3	1	2	2	0	2	4	0
2018 = 32 applications	1	3	4	0	0	7	2	8	1	1	4	1
2017 = 14 applications	0	2	2	1	2	1	1	2	1	0	2	0

■ 2024 = 22 applications 
 ■ 2023 = 19 applications 
 ■ 2022 = 35 applications 
 ■ 2021 = 35 applications  
■ 2020 = 25 applications 
 ■ 2019 = 20 applications 
 ■ 2018 = 32 applications 
 ■ 2017 = 14 applications

## 2016-2024 PROPERTY TRENDS



### ADMINISTRATIVE UPDATES:

- **Consolidations:**

  - District received multiple resolutions from the SC County and new requests for consolidations.
  - In 2024, 33 consolidations completed, involving a total of 74 lots. Also one (1) subdivision happened in 2024
  
- **Certification of delinquent accounts**

  - November 04, 2024: PACKET GETS MAILED TO THE COUNTY TREASURER  
Packet included the Final list of delinquent accounts along with the 2024 Executed Resolution  
Treasurer confirmed receipt of certifications.
  - November 30, 2024: LAST DAY FOR CLOSING REQUESTS FROM TITLE COMPANIES
  - December 9, 2024: LAST DAY TO NOTIFY COUNTY OF ANY CLOSINGS/CHANGES THAT OCCURED
  
- **Projects:**

  - SOP updates – in progress.
  - Updating Pressure Zones Project in Caselle – completed
  - Website Tap status and AOS verification project - in progress
  - Certifications of Delinquent accounts – in progress
  - Creation of District’s social media accounts – in progress
  
- **Delinquent water shut off’ s:**

  - No delinquent water shut off in the month of November.
  
- **December’s billing message:** The BGWSD Proposed 2025 Budget and Notice of Intent to Fix or Increase Fees, Rates, Tolls, Penalties or Charges for Water and/or Sanitary Sewer Service will be considered at a regular public meeting of

the Board of Directors of the District to be held on Wednesday, December 11, 2024, at 9 A.M via Zoom . For more information please contact our office. The District will be on a holiday schedule between December 25, 2024 and January 1, 2025. During this time, the office will be closed in order to conduct year-end business and all necessary District operations. To pay your bill by phone, please call our 24/7 IVR line at 888-504-0548. Wishing you a safe and happy holidays!

*Happy Holidays!*

## **The Baca Grande Water & Sanitation District Office Will Close Early**

**at 2 PM on Thursday, December 12, 2024 and will reopen at 8 AM Monday, December 16, 2024.**

Our answering service will be available to take your calls during this time.

If you would like to make a payment, our IVR payment line is always available at 888-504-0548.



Happy Holidays!

## **HOLIDAY CLOSURE**

The Baca Grande Water and Sanitation District Office will be closed to the public from December 25th to January 1st and will reopen Thursday, January 2, 2025 at 8:00am.

If you would like to make a payment during the holiday, our IVR payment line is always available at 888-504-0548.

**The Board of Directors and Staff wish you a safe and happy holidays!**