

Administrative Monthly Report

July 17th, 2024

Board of Directors Meeting

UTILITY BILLING ACTIVITY FOR THE MONTH OF JUNE (BILLED IN JULY)

Customer Utility Billing		
Billing Category	Number of Accts	Amount Billed
Usage Customers Billed - SEWER	831	\$39,846.41
Usage Customers Billed - WATER	854	\$62,415.54
ON/OFF Service	4	\$100.00
LATE FEE	50	\$1000.00
TRANSFER	12	\$4200.00
EQR	27	\$785.75
NSF FEE	0	\$0.00
WATER & SEWER HOOK UP	4	12,000.00
NSF	4	\$120.00
CONSOLIDATION	8	\$4000.00

JUNE - XPRESS BILL PAY TRANSACTION AND CHARGES ACTIVITY

Product / Service Description	Qty	Unit Price	Line Total
EFT Web Transactions	314	\$0.64	\$200.96
EFT Returned Item Basic	1	\$7.00	\$7.00
EFT Return NSF or Account Closed	3	\$14.00	\$42.00
Credit/Debit Card Web Transactions	484	\$0.49	\$237.16
Online Banking - Bank Bill Pay Transactions	23	\$0.25	\$5.75
Lock Box Service Transactions	204	\$0.58	\$118.32
Toll Free Operator Assisted Transactions	15	\$1.25	\$18.75
Toll Free IVR Transactions	21	\$1.25	\$26.25
Support, Maintenance, Hosting - Fee	1	\$100.00	\$100.00

Town of Crestone Sewer 2024

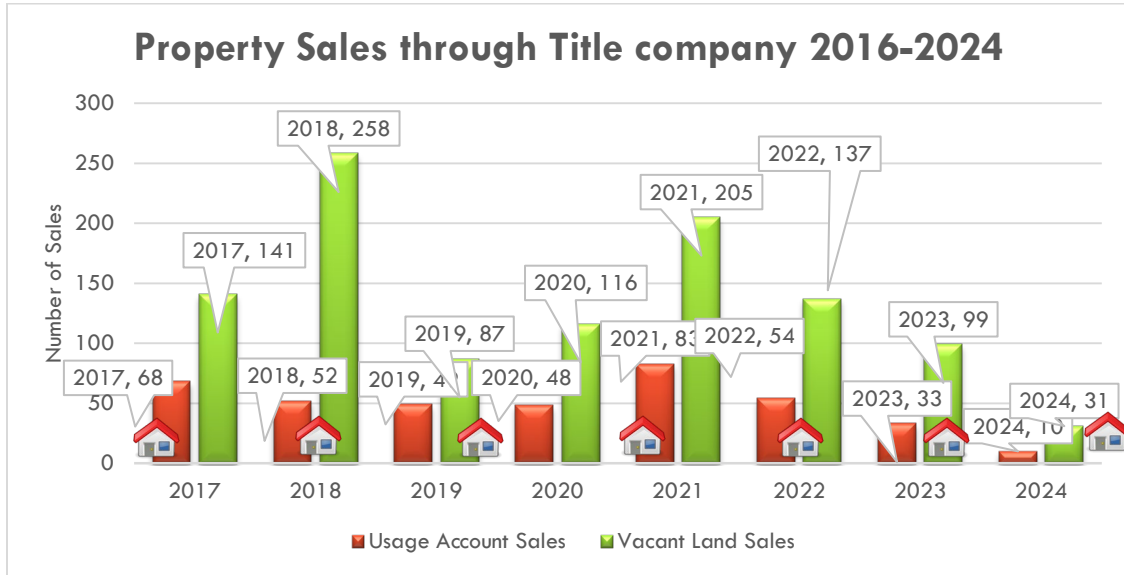
Town of Crestone Sewer Billing - 2024

Date	Monthly Total	Monthly Flow	Flow Charges	Average Daily BOD	Monthly BOD	BOD Charges	Paid	Balance Due
January	418,898	3,309,294.20	\$ 3,309.29	37	1221	\$ 1,210.01	Check #13917	02/28/2024- \$4,519.31
February	379,458	2,997,718.20	\$2,997.72	38	1140	\$1,129.74	Paid online	03/31/2024- \$4,127.46
March	351,472	2,776,628.80	\$2,776.63	72	2016	\$1997.86	Check #14046	04/30/2024- \$4,774.48
April	384,310	3,036,049.00	\$3,036.05	33	1099	\$1,089.11	Check #14104	5/31/2024- \$4125.16
May	413,178	3,264,106.20	\$3,264.11	34	1020	\$1,010.82	Check # 14104	4,274.93- 06/30/2024 + \$499.56 overpayment
June	374,378	2,957,586.20	\$2957.59	38	1064	\$1,054.42		3,512.45 - 07/31/2024
July								
August								
September								
October								
November								
December								
2024 Totals	2,321,694		\$18,341.38	252	7560	\$7491.96		

New Rate 10/2022

Rate per 1,000 Gallons of Flow: \$7.900 / 1,000 gallons
 Rate per Pound of BOD: \$0.991 / pounds BOD

June - 2024- Property Sales: 4- Homes, 4- Lots

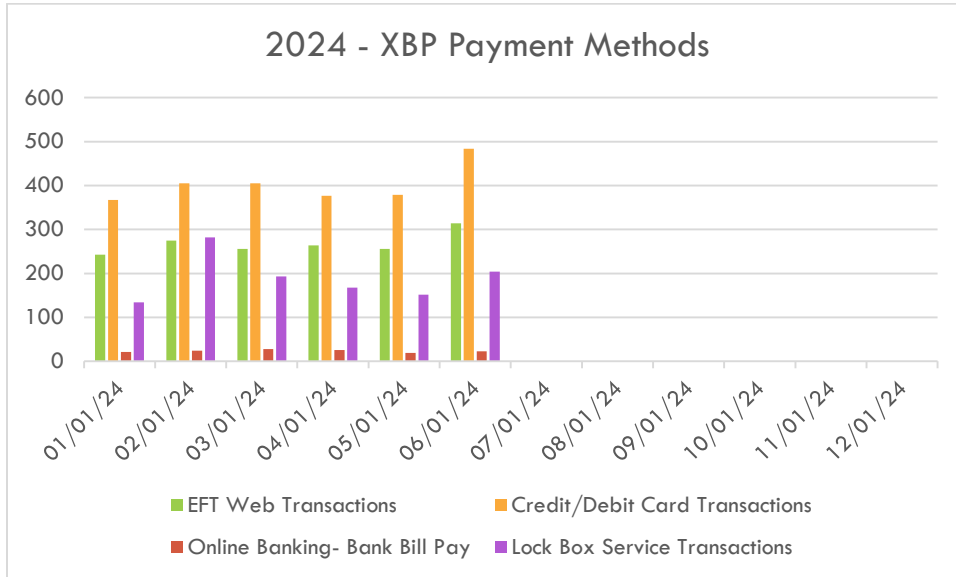


June - 2024 – Other Sales Statistic Including Name Changes Only

Prepared by Greg Hess

Type	Vacant Lot	House	Total Charges
Quit Claim Deed	3	0	\$700.00
Warranty Deed	3	0	\$1,050.00
Treasurer's Deed	0	0	\$0.00
Bargain & Sale Deed	0	0	\$0.00
			Total: \$1,750.00

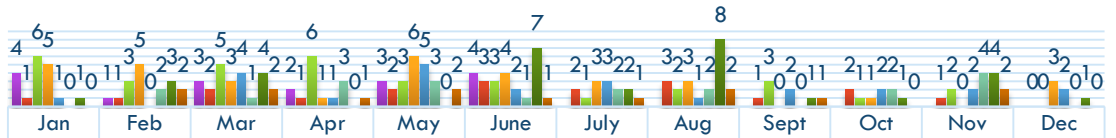
2024 - Xpress Bill Pay Customers Transactions Activity



2024 - Water and Sewer Hook up Applications

4 - Application (s) received in June. – 17 Total application (s) received in 2024

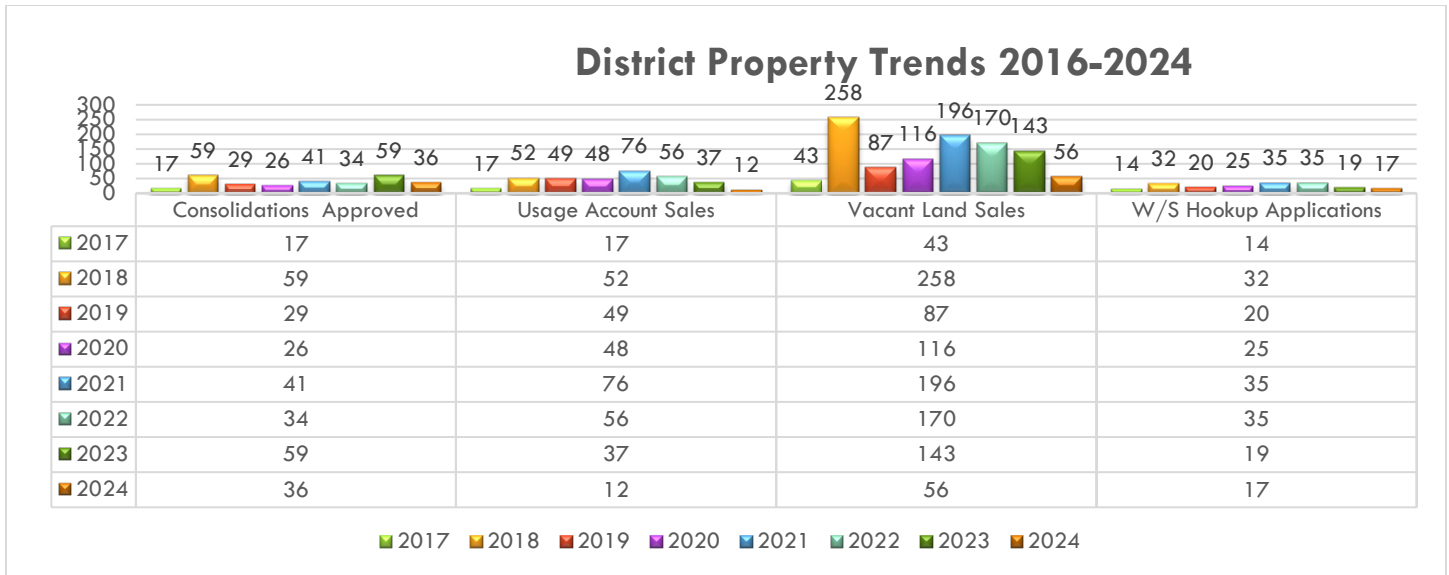
Water-Sewer Hookups 2016-2024



	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
2024 = 17 applications	4	1	3	2	3	4						
2023=19 applications	1	1	2	1	2	3	2	3	1	2	1	0
2022=35 applications	6	3	5	6	3	3	1	2	3	1	2	0
2021=35 applications	5	5	3	1	6	4	3	3	0	1	0	3
2020=25 applications	1	0	4	1	5	2	3	1	2	2	2	2
2019 = 20 applications	0	2	1	3	3	1	2	2	0	2	4	0
2018= 32 applications	1	3	4	0	0	7	2	8	1	1	4	1
2017= 14 applications	0	2	2	1	2	1	1	2	1	0	2	0

■ 2024 = 17 applications
 ■ 2023=19 applications
 ■ 2022=35 applications
 ■ 2021=35 applications
■ 2020=25 applications
 ■ 2019 = 20 applications
 ■ 2018= 32 applications
 ■ 2017= 14 applications

2016-2024 PROPERTY TRENDS



ADMINISTRATIVE UPDATES:

- Consolidations:**

 - Received multiple resolutions from the SC County and new requests for subdivision and consolidations.
 - In 2024, 14 consolidations completed, involving a total of 36 lots. We also received more consolidation requests, including request from Saguache County for Saguache County owned property.

- Upcoming Certification of delinquent accounts**

 - Two drafts of pre certification is finished, more verification needed. Draft letter will be presented to the Board in August meeting.

- Training:**

 - Admin training is ongoing, utility Billing, consolidation process. Water & sewer hook up.
 - SOP was created foe w-s hook up application acceptance and other steps involved.
 - Vector training assigned to all employees, upon completion of the training the District will receive 10% discount for next year for Colorado Special District Property and Liability Pool (CSDPLP).

- Line Extensions:**

 - The District staff had an initial meeting with the owners of 1270-C Bear Grass Way.
 - Received initial Engineering Deposit.

- Pinnacol Workers Compensation:**

 - District received an audit credit of \$1,362.00.

- **SDA Annual Conference :**
 - Registration will open in early July, a three-day event planned in Keystone, September 10-12!
- **Delinquent water shut off' s:**
 - No delinquent water shut off in the month of July.
- **July's Billing message:**
 - Check out the 2024 BGWSD Summer Newsletter Issue for a variety of topics at bacawater.com.
Please note that our offices will be closed on Thursday, July 4th in observance of Independence Day.
In case of a water or sewer emergency, please call 719-256-4310.
New office hours effective June 17th, 2024: Monday - Thursday 8:00am - 5:30pm, closed for lunch: 12pm - 1:00pm. Questions about paying your bill online? Call (385) 218-0343 or email support@xpressbillpay.com.
- **Website verification project:**
 - Website tap status and AOS verification project in progress.
 - Admin staff working to ensure website information remains accurate and up-to-date.
 - Customers advised to contact the office to verify website information.

Did You Know that the SDA Annual Conference is Just Over Two Months Away?

Now is the Time to Start Making Your Plans to Join Us!

It's hard to believe, but the **2024 SDA Annual Conference, September 10-12**, will be here before we know it!

We are very excited to bring back our hybrid format, with both an in-person and livestreaming option. The entire Conference will be held in-person at the Keystone Conference Center, and just like the last two years, our keynote presentations and breakout sessions will be livestreamed to a convenient online platform that will provide access for those who would like to join us remotely. **What's more, all the breakout sessions will also be recorded and available to all attendees after Conference** to go back and watch the sessions again, either as a refresher or to catch up on anything they missed. We know this format provides huge benefits for all our attendees, and we are thrilled to offer it again this year.

Our lineup of breakout sessions this year is stellar, and the sessions start early on Tuesday morning. Altogether we have over 40 sessions planned, which will provide an opportunity for participants to hear from a variety of experts on pertinent issues for special districts. On top of all of this, our entertaining and informative keynote speakers will offer their unique insight and perspective into big picture ideas that affect all of us (please see pages 6-7 for all the details).

All three days of Conference are jam-packed, with a wide variety of universally applicable topics for all district types as well as sessions that are more technical in nature. We will have sessions on:

- » Cybersecurity
- » Website compliance

- » Going to the voters for funding
- » Creating a communications program that matches your mission
- » Navigating employment issues with civility
- » Funding options for water projects
- » Tips for compliance with Colorado's open records laws
- » Guide to a successful election in May 2025

This is just the tip of the iceberg so stay tuned for more details on all the sessions we have planned!

In addition, we are bringing back our **Discussion Forums on Tuesday afternoon!** We added this feature to the schedule last year, and the dedicated time for focused conversations on specific topics was very valuable. This will once again be a perfect opportunity for you to meet other attendees from your district type and/or who are facing similar challenges. We are finalizing the details of the topics and our discussion leaders so keep an eye out for more details to come!

We are also bringing back **the outdoor event tent space that will be set up on the Conference Center patio.** This additional space will be a perfect place to relax during the breaks between sessions or even as a place to **set up your laptop and headphones to tune into any sessions that might fill up.** Since we will be livestreaming the presentations to our virtual platform, if you find a meeting room that's full, but you would still like to listen in, you will be able to access the livestream right on your laptop!

As you are making all your plans to join us, the following is a general outline of how each day of Conference is shaping up.

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